

MAPUC 18JAN 18PM 1:26

January 17, 2018

New Hampshire Public Utilities Commission Debra Howland, Executive Director 21 South Fruit Street, Suite 10 Concord, NH 03301-2429

SENT VIA ELECTRONIC MAIL & UPS (Tracking No. 1Z8492670197634064)

RE:

CEPS Renewal Registration

Clearview Electric, Inc. d/b/a Clearview Energy

Executive Director Howland:

Clearview Electric, Inc. d/b/a Clearview Energy ("Clearview") received approval to operate as a Competitive Electric Power Supplier (CEPS) on May 17, 2016. On March 7, 2017, the Commission approved Clearview's Application to Renew Registration originally submitted January 20, 2017. In that letter approving Clearview's renewal as a CEPS, the Commission noted that the next renewal was due on or before January 20, 2018. Clearview hereby submits its application for CEPS registration renewal.

Pursuant to Puc 2003.01(a), Clearview is submitting an original and 2 paper copies, and one electronic copy, of this renewal registration application.

Pursuant to Puc 2003.02(b), Clearview has enclosed the "CEPS Renewal Application" meeting all requirements under Puc 2006.01(a—z).

Pursuant to Puc 2003.02(c), Clearview has enclosed a check for the renewal fee in the amount of \$250.00.

Pursuant to Puc 2003.01(d)(1), Clearview has enclosed confirmation from the utilities where it intends to operate verifying EDI capabilities in Attachment C.

Pursuant to Puc 2003.01(d)(2), Clearview has enclosed evidence of ability to obtain supply in NEPOOL in Attachment B.

Pursuant to Puc 2003.03(a)(3), Clearview is in the process of acquiring a security instrument with an increased face amount of \$500,000 that complies with the amended language requirement enacted by the Commission on November 1, 2017.

Please feel free to contact me directly with any questions regarding this filing.

Respectfully submitted,

Jeremy Reed

Regulatory Affairs Manager

Clearview Electric, Inc.

O: (214) 884-1725

F: (972) 546-9991

jreed@ClearviewEnergy.com

Information Required for Renewal Registration of CEPS

(a) The legal name of the applicant as well as the trade name, if any, under which it intends to operate in this state;

Clearview Electric, Inc. d/b/a Clearview Energy

(b) The applicant's business address, telephone number, e-mail address, and website address;

901 Main St., Suite 3200 Dallas, TX 75202

(800) 746-4702

CustomerService@ClearviewEnergy.com

http://www.ClearviewEnergy.com

(c) The applicant's place of incorporation, if anything other than an individual;

Texas

(d) The name(s), title(s), business address(es), telephone number(s), and e-mail address(es) of the applicant if an individual, or of the applicant's principal(s) if the applicant is anything other than an individual;

Francis X. McGovern, President/CEO 901 Main St., Suite 3200 Dallas, TX 75202

(214) 746-6363

Execs@ClearviewEnergy.com

(e) The following regarding any affiliate and/or subsidiary of the applicant that is conducting business in New Hampshire:

Not Applicable

(f) The telephone number of the applicant's customer service department or the name, title, telephone number and e-mail address of the customer service contact person of the applicant, including toll free telephone numbers if available;

(800) 746-4702

- (g) The name, title, business address, telephone number, and e-mail address of each individual responsible for responding to commission inquiries regarding:
 - 1. Customer complaints:

Victor Carrington

Customer Relations Specialist 901 Main St., Suite 4700

Dallas, TX 75202

(972) 546-9990 Ext. 663

Regulatory@ClearviewEnergy.com

2. Regulatory compliance matters:

Jeremy Reed

Regulatory Affairs Manager 901 Main St., Suite 4700

Dallas, TX 75202 (214) 884-1725

Regulatory@ClearviewEnergy.com

3. Commission assessment payments:

Ed Seely

Chief Financial Officer 901 Main St., Suite 4700

Dallas, TX 75202 (214) 884-1776

Accounting@ClearviewEnergy.com

(h) Evidence of the applicant's authorization to do business in New Hampshire from the New Hampshire secretary of state, if anything other than an individual;

See Attachment A

(i) Evidence of the applicant's registration of the trade name, if any, to be used by the applicant in New Hampshire from the New Hampshire secretary of state;

See Attachment A

(j) Evidence of the applicant's ISO-NE market participant membership;

See Attachment B

(k) Electronic data interchange (EDI) certification from each distribution utility in whose franchise area the applicant intends to operate;

See Attachment C

(I) A list of the utility franchise areas in which the applicant intends to operate and, to the extent the applicant does not intend to provide service in the entire franchise area of a utility, a delineation of the cities and towns where the applicant intends to provide service within such utility franchise area;

Clearview intends to continue operations throughout the following utility franchise areas:

- Unitil Energy Systems (UES);
- Eversource (f/k/a PSNH); and
- Liberty Utilities

(m) A statement whether or not the applicant intends to serve the following types of customers:

- (1) Residential customers;
- (2) Small commercial customers;
- (3) Large commercial customers; and
- (4) Industrial customers;

Clearview intends to continue serving all four customer types according to all applicable restrictions in the stipulation and settlement agreement approved by the Commission in Order No. 25,994 (February 28, 2017), under docket DE 17-002, which can be accessed at http://www.puc.nh.gov/Regulatory/Docketbk/2017/17-002.html.

(n) A list of the other states or jurisdictions in which the applicant currently conducts business relating to the sale of electricity;

Connecticut;

Maine;

Pennsylvania;

Delaware;

New Hampshire;

Rhode Island;

Illinois;

New York;

Texas; and

Maryland;

Ohio;

The District of Columbia

(o) A list disclosing the number and type of customer complaints concerning the applicant or its principals and affiliates filed with or by any commission or regulatory agency, attorney general's office, or other governmental consumer protection regulatory authority, for the most recent 2 calendar years in every state or other jurisdiction in which the applicant has conducted business relating to the sale of electricity;

	CT	DC	DE	IL	MA	MD	ME	NH	NJ	NY	ОН	PA	RI	TX	Total
Billing	4	3	1	8	14	7	5	13	2	4	4	11	1	12	89
Misrepresentation	24	2		28	14	7	10	39		1	1	9	11		146
Other	5	1	1	5	4		7	5	1			6	1	5	41
Service Cancellation	3	1		7	2		8	10			2		4	9	46
Unable To Reach CS	2			2		1	7	4						1	17
Unauthorized Enrollment	19	5		13	10	24	6	10	2	7	3	29	7	6	141
Unprofessional Behavior	4	1		2	1			15			1		1	1	26
Unsolicited Contact	2			3	6	31-	2	2			2		3	2	22
Total	63	13	2	68	51	39	45	98	5	12	13	55	28	36	528

- (p) A statement as to whether the applicant or any of the applicant's principals:
 - (1) Has ever been convicted of any felony that has not been annulled by a court;

No

(2) Has, within the 10 years immediately prior to application, had any civil, criminal, or regulatory sanctions or penalties imposed against it, him, or her pursuant to any state or federal consumer protection law or regulation;

Yes

(3) Has, within the 10 years immediately prior to application, settled any civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation;

Yes

(4) Is currently the subject of any pending civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation; or

Yes

(5) Has been denied authorization to provide competitive electricity supply service or electric aggregation service in any other state or jurisdiction;

No

(q) If an affirmative answer is given to any item in (p) above, a detailed explanation of the occurrence and the related circumstances;

P (2): 11/12/2009 – Docket No. 09-11-12 – The Connecticut Public Utility Regulatory Authority (PURA) assessed Clearview with a penalty for untimely response to a consumer complaint.

P (3): 07/31/2013 – Docket No. 13-08-03 The Connecticut Public Utility Regulatory Authority (PURA) alleged a late filing of a state mandated financial report. Clearview settled to reduce its legal defense costs.

p (4): 01/05/2017 – DRM 17-002 – The Public Utilities Commission of New Hampshire entered into a stipulation and settlement agreement approved by the Commission in Order No. 25,994 (February 28, 2017), under docket DE 17-002, which can be accessed at http://www.puc.nh.gov/Regulatory/Docketbk/2017/17-002.html.

05/05/2016 – Docket No. C-2016-2543592 – The Bureau of Investigations and Enforcement (I&E), a division of the Pennsylvania Public Utility Commission, agreed to a settlement resulting in an investigation that alleged a billing issue that occurred between February and April of 2014.

04/29/2016 – The Massachusetts Department of Public Utilities is currently informally investigating the marketing practices utilized by Clearview.

- (r) For those applicants intending to telemarket, a statement that the applicant shall:
 - (1) Maintain a list of consumers who request being placed on the applicant's do-not-call list for the purposes of telemarketing;

Clearview maintains a list of consumers who request to be placed on its internal do-not-call list.

(2) Obtain monthly updated do-not-call lists from the National Do Not Call Registry; and

Clearview "scrubs" any numbers on the National Do Not Call Registry from all calling campaigns at least monthly, and also removes any landline numbers that have been ported to a cell phone at least bi-weekly pursuant to the Telephone Consumer Protection Act (TCPA).

(3) Not initiate calls to New Hampshire customers who have either requested being placed on the applicant's do-not-call list(s) or customers who are listed on the National Do Not Call Registry;

Clearview does not initiate calls to any customers who have requested to be placed on its internal do-not-call list, or customers that are listed on the National Do Not Call Registry.

(s) For those applicants not intending to telemarket, a statement to that effect;

N/A

(s) A sample of the bill form(s) the applicant intends to use or a statement that the applicant intends to use the utility's billing service;

Clearview intends to continue using utility consolidated billing service.

- (t) For those applicants intending to enroll residential customers through in-person solicitation at the customer's residence, the applicant shall provide:
 - (1) A plan for in-person solicitation of residential customers at their residences, including provisions to ensure legal and regulatory compliance and quality assurance;
 - (2) A description of the applicant's training program for employees or representatives who will conduct in-person solicitation of residential customers at their residences;
 - (3) An identification of any third-party vendor or vendors the applicant intends to use to conduct in-person solicitation of residential customers at their residences;
 - (4) A copy of the applicant's performance standards and code of conduct for any employees, representatives, or vendors who or which will conduct in-person solicitation of residential customers at their residences; and
 - (5) A copy of field audit standards used to evaluate the performance of employees, representatives, or vendors who or which will conduct in-person solicitation of residential customers at their residences;

Clearview intends to provide responses to 1—5 in its application for full reinstatement on or about February 28, 2019, pursuant to the stipulation and settlement agreement approved by the Commission in Order No. 25,994 (February 28, 2017), under docket DE 17-002, which can be accessed at http://www.puc.nh.gov/Regulatory/Docketbk/2017/17-002.html.

(u) For those applicants not intending to enroll residential customers through in-person solicitation at the customer's residence, a statement to that effect;

N/A

(v) A sample of the bill form(s) the applicant intends to use if the applicant does not intend to use the utility's billing service or a statement that the applicant intends to use the utility's billing service;

N/A

(w) A copy of each contract to be used for residential customers and for small commercial customers, including any schedules or other documentation attached to, incorporated into, or referenced in such contract;

See Attachment D

(x) The date upon which the applicant expects to commence marketing its services to customers in New Hampshire;

Clearview intends to apply for full reinstatement on or about February 28, 2019, pursuant to the stipulation and settlement agreement approved by the Commission in Order No. 25,994 (February 28, 2017), under docket DE 17-002, which can be accessed at http://www.puc.nh.gov/Regulatory/Docketbk/2017/17-002.html.

(y) A statement certifying that the applicant has the authority to file the application on behalf of the CEPS and an attestation that its contents are truthful, accurate, and complete; and

I, Francis X. McGovern, have the authority to file this application on behalf of Clearview Electric, Inc. The contents of this application are truthful, accurate, and complete.

(v) The signature of the applicant or its representative.

Francis . McGovern, President

Signed this 16th day of January, 2018

Clearview Electric, Inc ATTACHMENT A Pursuant to Puc. 2006.01(h-i)

(/orinine/poine/) Back to Home (/online)

Business Information

Business Details

Business Name: CLEARVIEW ELECTRIC INC.

Business Type: Foreign Profit Corporation

Business Creation Date: 06/24/2010

Date of Formation in Jurisdiction: 06/24/2010

Principal Office Address: 1201 Elm St., Suite 3200, Dallas, TX, USA

Citizenship / State of Incorporation: Foreign/Texas

Business ID: 632620

Business Status: Good Standing

Name in State of CLEARVIEW ELECTRIC INC.

Mailing Address: PO Box 130659, Dallas, TX, 75313, USA

Last Annual Report Year: 2017

Next Report Year: 2018

Duration: Perpetual

Business Email: regulatory@clearviewenergy.com

Notification Email: NONE

Phone #: 214-884-1760

Fiscal Year End Date: NONE

Principal Purpose

S.No **NAICS Code** **NAICS Subcode**

OTHER / Electric and natural gas supplier.

Page 1 of 1, records 1 to 1 of 1

Registered Agent Information

Name: **Business Filings Incorporated**

Registered Office Address: 9 Capitol Street, Concord, NH, 03301, USA

Registered Mailing Address: Not Available

Trade Name Information

Business Name

Business ID

Business Status

Clearview Energy (/online/BusinessInquire/TradeNameInformation?

businessID=520595)

698957

Active

Trade Name Owned By

Name

Title

Address

Trademark Information

Trademark Number

Trademark Name

Business Address

Mailing Address

No records to view.

Filing History

Address History

View All Other Addresses

Name History

Shares

Businesses Linked to Registered Agent

Return to Search

Back

NH Department of State, Corporation Division, State House Annex, 3rd Floor Room 317, 25 Capitol St, Concord, NH 03301 Email: corporate@sos.nh.gov (mailto:corporate%40sos.nh.gov) © 2014 PCC Technology Group, LLC, All Rights Reserved.

NEPOOL Participants by Sector with Related Persons

Clearview Electric, Inc. ATTACHMENT B Pursuant to Puc. 2006.01(j) Page 1 of 1

# Voting	NAME OF	Companies
Members	<u>PARTICIPANT</u>	Represented
	North American Power and Gas, LLC	
	Cargill Power Markets, LLC	
	Castleton Commodities Merchant Trading LP	
	Rensselaer Generating, LLC	
	Roseton Generating, LLC	
	Celtic Power Analytics LLC	
= 5.	Centre Lane Trading Ltd.	
	Choice Energy LLC	
	Citigroup Energy Inc.	
	CleanChoice Energy, Inc.	
	Clear Choice Energy, LLC	
	Clearview Electric Inc.	Maria artar
ALA 35	Competitive Energy Services, LLC	
	Connecticut Central Energy, LLC	
	Consolidated Edison Energy, Inc.	
	Consolidated Edison Development, Inc.	10 01 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
	Consolidated Edison Solutions, Inc.	
1 1	Consolidated Edison Co. of New York, Inc.	
-1 =	Cross-Sound Cable Company, LLC	
	Cumulus Master Fund	
	CWP Energy Inc.	
V	Darby Energy, LLLP	
	DC Energy, LLC	10 10 10 10 10 10 10 10 10 10 10 10 10 1
	VECO Power Trading, LLC	1000
	Devonshire Energy LLC	
	Direct Energy Business, LLC	
	Direct Energy Business Marketing, LLC	
	Discount Power, Inc.	
	DTE Energy Trading, Inc.	
	Dynasty Power Inc.	
	Dynegy Marketing and Trade, LLC	
	EDF Trading North America, LLC	
	EDF Energy Services, LLC	
	eKapital Investments LLC	
	Eligo Energy, LLC	
	Engelhart CTP (US) LLC	
	Entrust Energy East, Inc.	
	ETC Endure Energy, L.L.C.	
	Exelon Generation Company, LLC	
	Constellation Energy Power Choice, LLC	
	Constellation NewEnergy, Inc.	
	First Point Power, LLC	
	Freepoint Commodities LLC	



Clearview Electric, Inc. ATTACHMENT C Pursuant to Puc. 2006.01(k)

Page 1 of 3

Electronic Data Interchange (EDI) Certification

Unitil Energy Systems (UES)

Issued to:

Clearview Electric, Inc.

Represented by:

Laura Sillas

Issued by:

Unitil Energy Systems

Represented by:

210

Joel Andruski, Associate Energy Analyst

Date:

May 20, 2013

This is official notification of the successful completion of Electric EDI testing between Unitil Energy Systems and Clearview Electric, Inc. As of May 20, 2013, Unitil Energy Systems does hereby declare Clearview Electric, Inc as a certified EDI trading partner capable of exchanging the following transactions:

010	IIIVOICE
814	Change
814	Drop
814	Enrollment
814	Historical Usage Request
820	Payment Notification
867	Historical Usage
867	Monthly Usage
997	Functional Acknowledgement

Invoice

Clearview Electric, Inc. has successfully satisfied all the requirements of connectivity with Unitil Energy Systems. Clearview Electric, Inc. has also proven through detailed transaction testing its understanding of the business rules and EDI formats required for account maintenance, and billing (dual and LDC rate-ready consolidated) as described by the New Hampshire Public Utilities Commission and using V12 version 4010 standards.

Signature

May 20, 2013

Date

Joel Andruski

Associate Energy Analyst

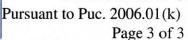
Unitil Service Corp.

6 Liberty Lane West

Hampton, NH 03842-1720

EL_supplierservices@unitil.com







COMPLETION OF EDI TESTING

This is to certify that on February 26th, 2016

Clearview Electric, Inc.

completed all of the requirements of New Hampshire Code of Administrative Rules, Section PUC 2003.01(d).



Deborah M. Gilbertson, Manager of Retail Choice Liberty Utilities (Granite State Electric) Corp. 15 Buttrick Rd, Londonderry NH 03053

